



**ACE
INTERNATIONAL
EDUCATION**



Diploma in Strategic Management in Dealing with Workers

All managers will have to deal with difficult employees during their careers. First, there will always be difficult employees. Second, it's your job as the manager to deal with them. If you don't deal the problem, it will only get worse. Unfortunately, even when we try to hire nothing but the best, create a strong team environment, train, coach, and motivate, there is still the chance you will have a difficult employee or two.

Not everyone can be a star player, but they should at least be average. With the difficult employee, there is no enthusiasm, drive, and usually a bad attitude. Just when you think there is a chance after some private motivational conversation, they will pull the rug from underneath you once again and leave you wondering why you have this employee. It affects the morale of co-workers and of those who work hard and follow the rules. It tests your ability as a leader and manager, and starts to poison the well with the teams' lack of faith in management.